

Telecommunications

Telecommunications support services is responsible for the campus telephone system installation and maintenance. Our current system is Cisco VoIP phone system, including Cisco Unified voice mail system which provides many ways of receiving your voicemail messages.

Telecommunications also is responsible for voice/network cabling infrastructure, maintains the campus security phones/parking lot phones, the campus security camera system, and they provide billing reports to accounting. The billing system keeps track of time called, destination, time spent on calls, extension, account number and customer profile.

Management reports consist of long distance by authorization code, long distance by account, phone extension charges by account and phone extension charges by extension. Authorization codes are enabled in the switch prior to use and can be disabled immediately upon notification should security of the code be compromised.

[Telephone Service Request Form](#)

Instructions for New (VoIP) Phones:

- [6941 four-line](#)
- [7962 six-line](#)
- [Cisco Unified CM User Options](#)

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