

How To Redeem a First in Class - VitalSource Access Code

What is a *First in Class* - VitalSource Access Code?

A VitalSource Access Code is a code you redeem in Bookshelf to access your materials. You can find the link to your VitalSource Access Code on the email from your professor.

What does a *First in Class* - VitalSource Access Code look like?

It is a **20-digit alphanumeric code**. For example:

3KPQU7P89TVBT7TRGQFR

If your code isn't alphanumeric or less than 20 characters, it will be a Publisher Access Code or a code for another vendor.

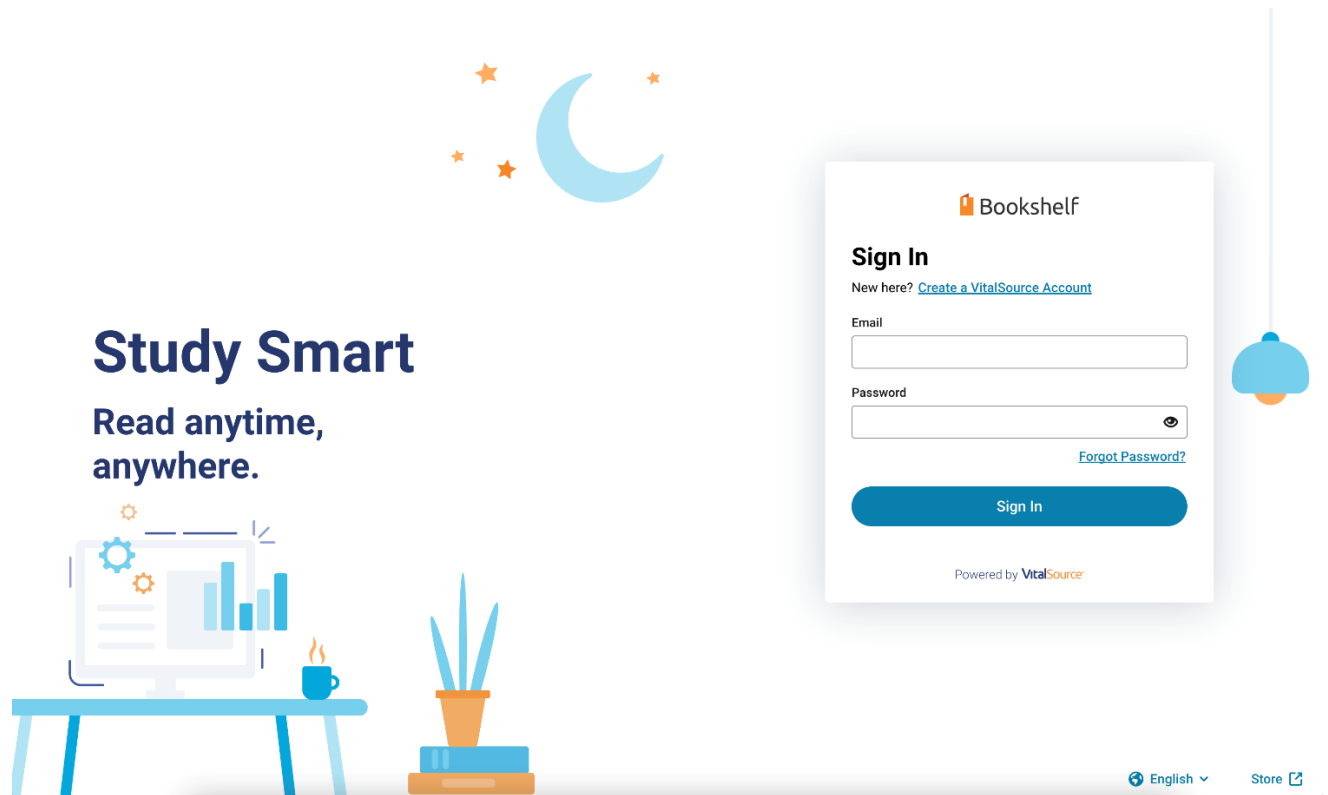
To activate your content:

- Copy your redemption code and go to <https://bookshelf.vitalsource.com>
- Log In or create a new VitalSource account.
- Once logged in, click on Tools > Redeem Code located in Bookshelf Menu.
- After entering your access code, your Book will appear in your library.
- It is recommended to redeem your code on a laptop or PC.

Important: If you receive a browser error that your connection is not private while attempting to access your VitalSource Access Code. Please edit the URL you are visiting and make sure you are using **http://** and not **https://**. You may need to temporarily disable extensions such as HTTPS Everywhere to obtain your access code.

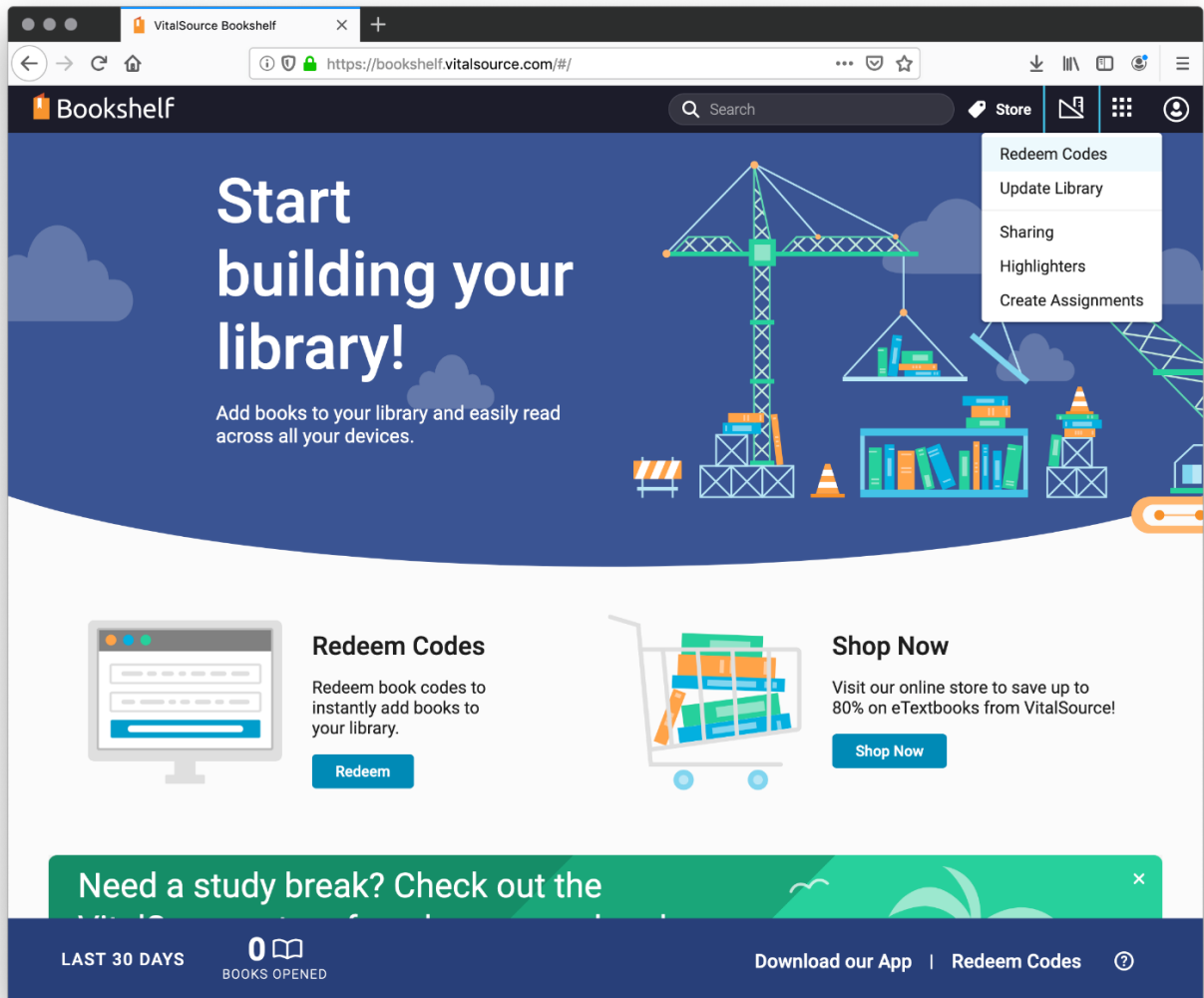
How do I redeem my VitalSource Access Code?

1. Navigate to [Bookshelf Online](#) and log into your account.

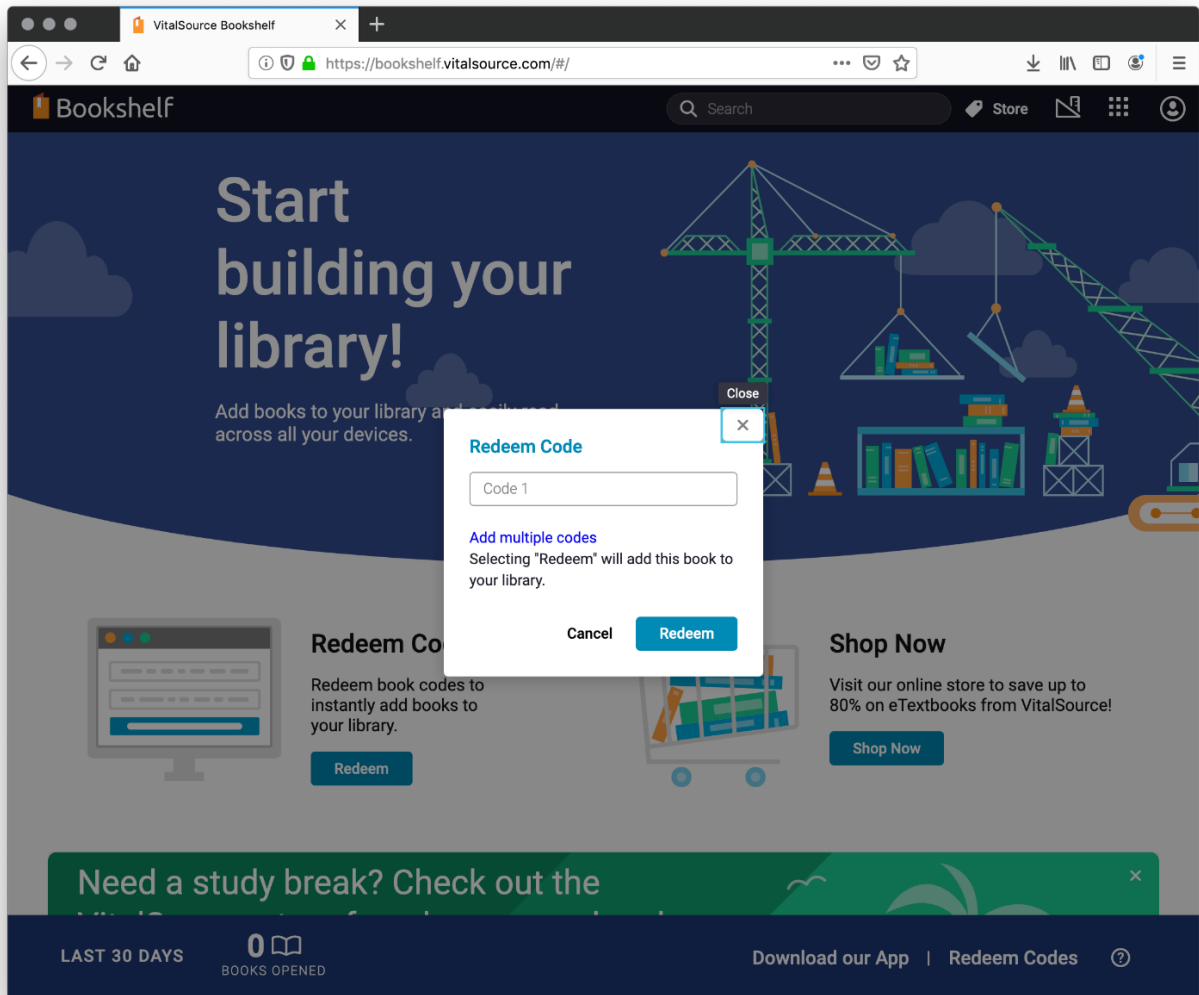


New to VitalSource or forgot your password? [Create an account](#) or [Reset your password](#)

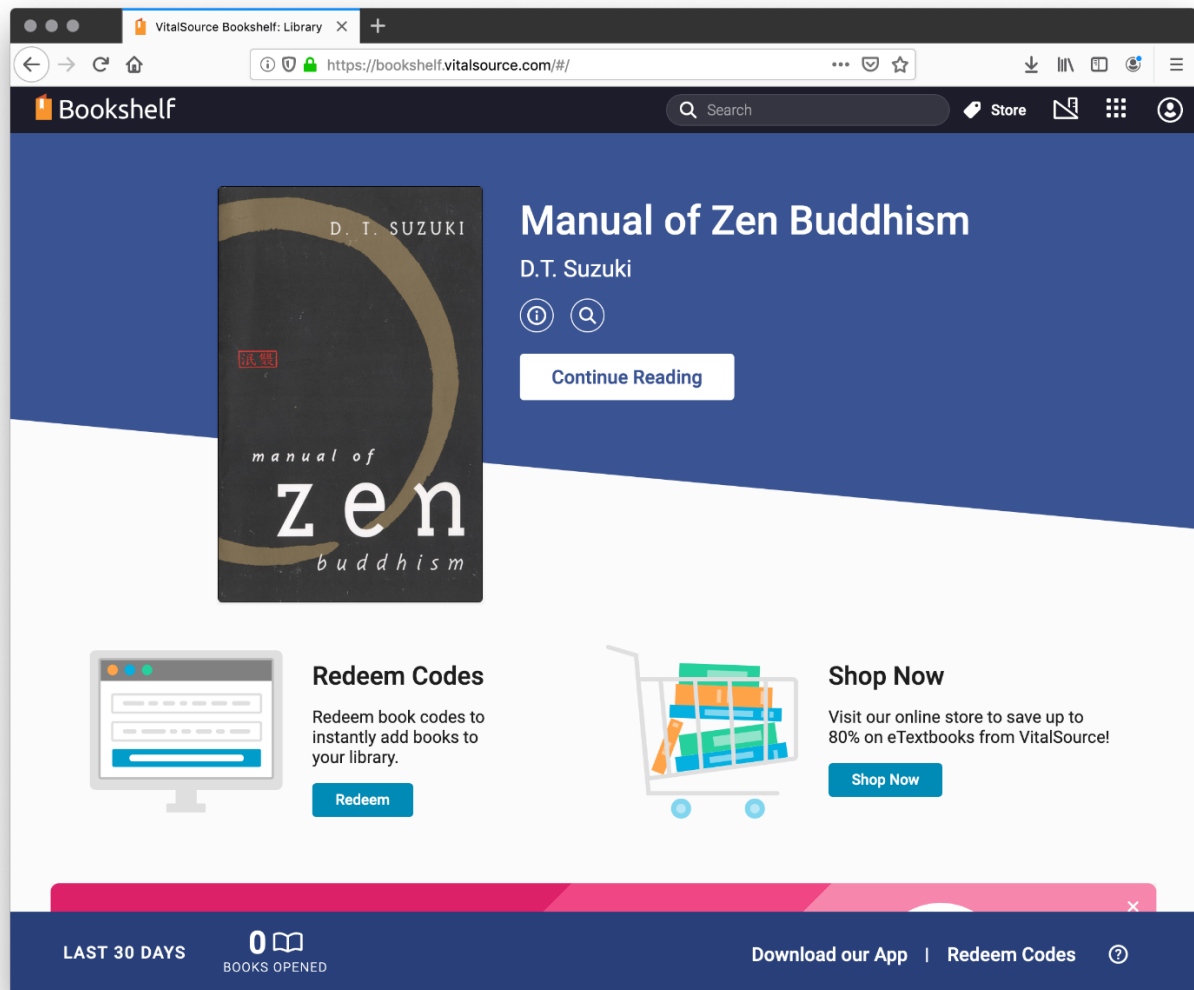
2. Click on the Tools icon and select Redeem Code.



3. Enter your VitalSource Access Code into the box, and then click the blue Redeem button.



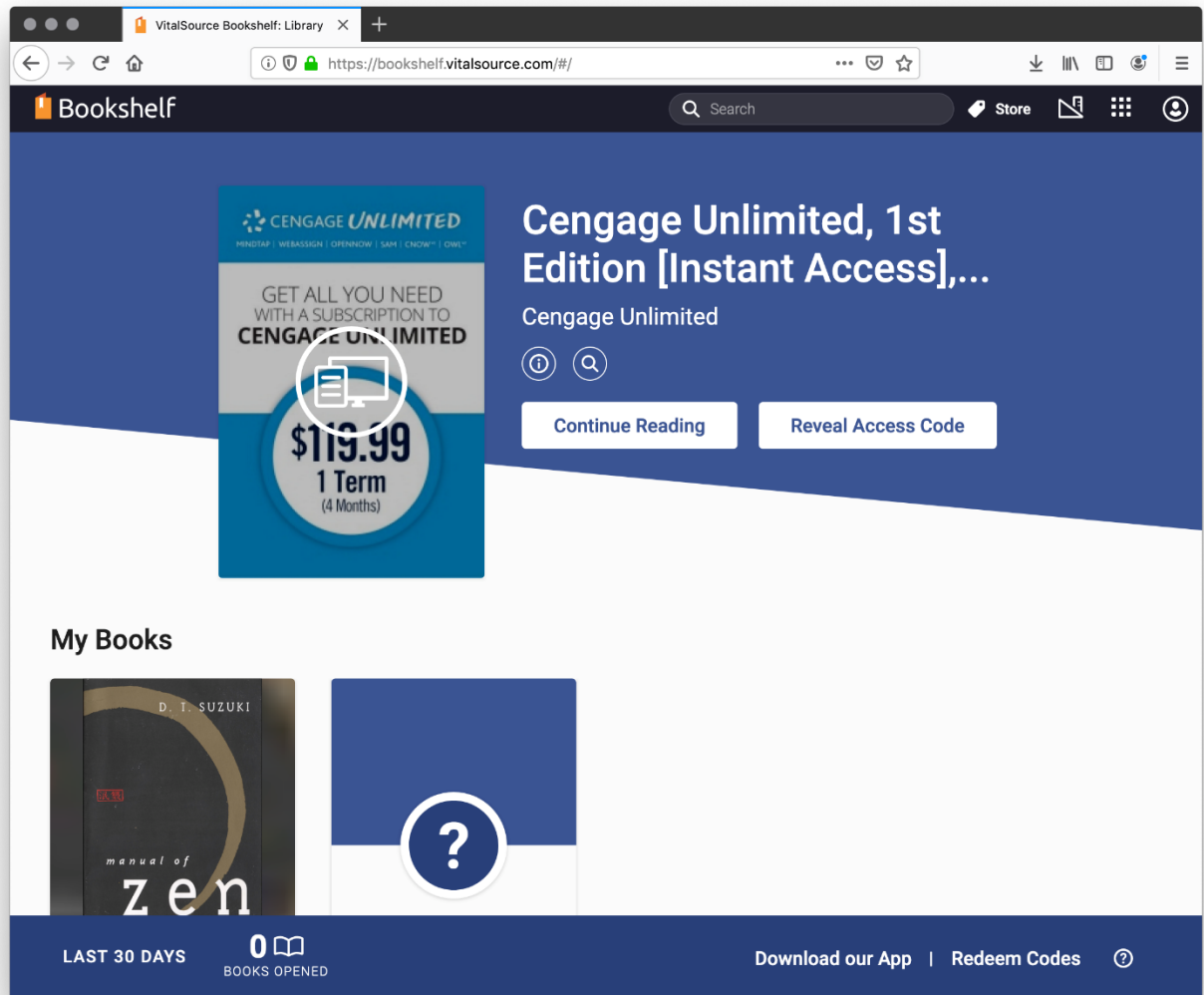
4. After a quick refresh, your eBook will be in your library.



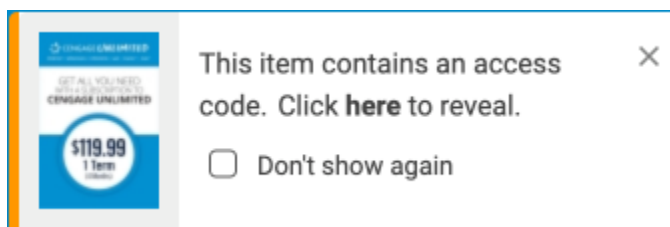
Click on your Book's cover to open it and begin reading.

How do I redeem my Publisher Access Code?

1. Click the Reveal Access Code button next to the title. Then click the Continue button in the lower-right of the slide-out, and click the Reveal Access Code button.



Suppose you do not see a Reveal Access Code button next to your courseware packet. Instead, open the digital Access Code Card and click on the notification pop-up that says, "This item contains an access code. Click **here** to reveal."



2. Copy the Courseware Access Code. Please read and follow the instructions included with your access code. Publishers may have different instructions for their products. Remember that you can only redeem the Publisher Access Code at the **publisher's website**.

If you have problems redeeming your Publisher Access Code, please contact the publisher:

- [Cengage MindTap/WebAssign/Brian/Sam/iLrn](#)
- [Cengage Unlimited](#)
- [Macmillan](#)
- [McGraw Hill Connect/LearnSmart/Aleks/SmartBook](#)
- [Pearson MyLab/Mastering/Revel](#)

VitalSource only provides access to the Publisher Access Code. Therefore, we can't troubleshoot access to the publisher's platform.

If you run into issues or have any questions about the process, [contact VitalSource Support](#), and we will be happy to help!